

HOTEL NUEVO PARRANDA CANCELLATION POLICY

Please read our cancellation policy carefully. Our receptionists are instructed to follow this policy and rules. Therefore, to avoid any misunderstanding, we would appreciate your attention to the following:

- If the guest cancels more than 10 days in advance, the full amount of the reservation will be refunded.
- If the guest cancels less than 10 days in advance, 50% of the total payment will be charged on the reservation made.
- If the guest arrives and decides to leave early, the nights not stayed 24 hours after the cancellation will be refunded 50%.
- In the event that the guest simply does not show up (and does not cancel in advance), the full price of the reservation will be charged and is non-refundable.
- There is only one way we can acknowledge receipt of the guest's reservation cancellation: the guest MUST send a cancellation request indicating the reservation number by email to the following address: hotelnuevoparranda@gmail.com.
- All cancellations are confirmed by email immediately after the reservation cancellation is made.